

#### Agritourism Intensive 2012-2013 - Merced

Offered by UC Cooperative Extension and the UC ANR Small Farm Program in partnership with Merced Visitor Services and Merced Country Ventures

### **Course Syllabus**

#### **Course Overview**

This course will introduce the student to the range of opportunities for diversifying a working farm or ranch by providing enjoyment and education to visitors for profit. Local experts will guide participants as they assess their own farms or ranches for agritourism potential and start creating business, risk management and marketing plans for their own agritourism operations. Local experienced agritourism operators will share their own experiences and will be part of a supportive network of advisors as class participants plan and start new enterprises.

Students will participate in individual exercises and will share their work during small-group discussions in class, and will have homework assignments to complete between the class sessions. The homework will include completing several assessment worksheets in cooperation with family or business partners, as well as writing first drafts of parts of their own business plans. Class instructors will provide each participant with individual feedback on all assignments turned in.

The participants will be encouraged to (but not required to) participate in group online discussions about the classes, readings and individual planning work.

Dates: Mondays, December 3, 2012 and January 7, 2013 and Tuesday, February 12, 2013

Times: 9:00 a.m. – 3:00 p.m. each session (lunches included)

UCCE Merced County, 2145 Wardrobe Avenue, Merced, CA 95341 Location:

Cost: \$50 for 3-session course

Information: Penny Leff, UC ANR Small Farm Program, paleff@ucdavis.edu, 530-752-7779

#### **Course Outline**

#### Session 1: Consider the possibilities and challenges - Monday December 3, 2012

8:30-9:00	Registration/Continental Breakfast
9:00-9:15	Welcome /Overview of the workshop series  Maxwell Norton, UCCE and Penny Leff, UC ANR Small Farm Program
9:15-10:15	Successes in agritourism – Experienced operators tell their stories, discuss costs & benefits and start-up challenges, followed by Q&A  Cindy Lashbrook, Riverdance Farm  Tony Azevedo, The Double T Ranch

Ty Shaeffer, Shaeffer Ranch

Stephanie Marchini, The Vista Ranch and Cellars

10:15 -10:30 **Break** 

10:30-11:00	Assessing your farm or ranch for agritourism potential Overview of assessment process
11:00 – 11:15	Individual exercise using worksheet to begin assessment
11:15-12:00	Navigating the permitting and regulatory process  Bill Nicholson, Merced County Planning Department  Vicki Jones, Merced County Environmental Health Specialist
12:00 – 12:30	Lunch
12:30 -1:30	Legal liability and risk management strategies Rusty Rumley, National Agricultural Law Center
1:30 – 2:00	Liability Insurance for agritourism  Tom Murphy, Winton Ireland Strom & Green Insurance Agency
2:00 -2:15	Checklists for assessing risk management on your farm or ranch Penny Leff, UC ANR Small Farm Program
2:15 -2:45	Small group discussions to share preliminary ideas
2:45 – 3:00	Homework discussion and evaluation of today's class

## **Homework** – due at beginning of next class:

- reading in text and supplemental reading,
- Complete assessment worksheets of participant's own farm or ranch for agritourism potential, involving family members and partners in the process.
- ❖ Begin evaluation of the potential for several current or possible agritourism activities on participant's farm or ranch.
- ❖ Complete risk assessment checklists for farm, ranch or agritourism operation

# Session 2: Business Planning and understanding Hospitality - Monday January 7, 2013

8:30-9:00	Sign in/Continental Breakfast
9:00-9:10	Welcome /Overview of the day  Maxwell Norton, UCCE Merced County  Penny Leff, UC ANR Small Farm Program
9:10-9:30	<b>Small Group exercise</b> – share assessment of farm or ranch for agritourism potential and analysis of possible agritourism enterprises  Facilitator: Penny Leff, UC ANR Small Farm Program
9:30-10:30	Introduction to business planning  Kurt Clark, Alliance Small Business Development Center  Overview of planning process steps & resources  Discussion of mission statement, business concept, goals, objectives Introduction to "One page business plan" exercise
10:30-10:45	Break
10:45-11:15	Individual exercise – Begin drafting mission statement, business concept, goals

11:15 -11:45	Budgeting & cash flow  Kurt Clark, Alliance Small Business Development Center  Discussion of startup costs and budgeting projections  Presentation of budgeting projection exercise
11:45 -12:15	Individual exercise – begin budgeting exercise, listing unknowns, startup costs
12:15 – 12:45	Lunch
12:45 - 2:00	The hospitality business – finding, understanding, educating, and caring for visitors  Karen Baker, Merced Visitor Services  Denise Skidmore, Hilmar Cheese Company  George and Patty Kapor, Pageo Lavender Farm,
2:00 - 2:30	Small group exercise – discuss challenges encountered so far in the process
2:30 – 2:45	Report back on major challenges so far and strategies for overcoming challenges
2:45 - 3:00	Discuss homework, complete class evaluation

# **Homework** – due at beginning of next class:

- Complete first draft of "one page business plan": mission statement, business concept, goals and objectives; complete first draft of first year budget.
- Consult with insurance agent, county planning department, and/or experienced agritoruism operator

## Session 3 – Market analysis and effective marketing – Tuesday, February 12, 2013

8:30-9:00	Sign in/Continental Breakfast
9:00-9:10	Welcome /Overview of the day  Maxwell Norton and Penny Leff
9:10-9:40	<b>Small Group exercise</b> – share and discuss any or all of the homework assignments Facilitator: Penny Leff, UC ANR Small Farm Program
9:40-10:10	Conducting a market analysis  Jackie Lehman, Home Grown Cellars
10:10-10:25	Break
10:25-11:00	Effective websites and social media for agritourism  Karen Rice, Constant Contact  Michael Loschke, IMC Consulting
11:00 -11:30	Creating a marketing strategy  Michael Loschke, IMC Consulting
11:30 -12:00	One hundred years of growing a farm stand Joe Zanger, Casa de Fruta, Hollister
12:00 – 12:30	Lunch
12:30 - 12:45	Individual exercise: draft outline of a marketing strategy
12:45 – 1:00	Small group exercise: share marketing strategy with each other

# 1:00 – 1:45 Organizing a regional agritourism association - working together for mutual success Marian Rocha Zimmerly, Farms of Tuolumne County Ben Cover, Cover's Apple Ranch, Farms of Tuolumne County Susan Labozetta, Kris Casto, JJ Gillispie Mariposa Agri-Nature Trail and "Weekend in the Country" 1:45 – 2:15 Full group discussion about agritourism association start-up, farm trail maps, collaborative events 2:15 -2:30 Individual exercise: Complete 6 month action plan

# 2:30 – 2:45 Wrap-up and class evaluation

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