

# RETAILER INFORMATION SHEET

## PURCHASING FOOD ONLINE WITH YOUR EBT CARD? WHAT YOU NEED TO KNOW



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### Where can I find more information about Amazon SNAP<sup>1</sup> acceptance?

To learn more about SNAP acceptance on Amazon, please visit [www.amazon.com/snap](http://www.amazon.com/snap).

### Amazon frequently asked questions:

For frequently asked questions, visit [www.amazon.com/snap/faq](http://www.amazon.com/snap/faq).

### Where can I go to report a problem?

For Amazon customer service related to SNAP EBT acceptance, please visit [www.amazon.com/gp/help/customer/contact-us](http://www.amazon.com/gp/help/customer/contact-us).



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### Where can I find more information about Walmart SNAP acceptance?

To learn more about SNAP acceptance at Walmart, please visit <https://www.walmart.com/ideas/discover-grocery-pickup-delivery/walmart-grocery-pickup-accepts-snap-ebt-payments/355540>

### Walmart customer help:

For helpful information for customers, visit <https://wmt-grocery.custhelp.com/>.

### Where can I go to report a problem?

Walmart is currently in the process of developing a customer service webpage to address problems related to SNAP EBT acceptance.

<sup>1</sup>SNAP, also known as CalFresh, is the federal Supplemental Nutrition Assistance Program.

